



Information on data processing in the Unemployment Insurance's information systems

Personal data are stored and processed in information systems of the Unemployment Insurance. This document provides an overview of what personal data are, how they are processed and who can access them. It also explains the rights of jobseekers in this regard.

What are personal data?

'Personal data' are all details and information relating to an identified or identifiable person. The processing of personal data is always done on a lawful basis or after the data subject has given their consent.

Unemployment Insurance's information systems

The Unemployment Insurance has several different information systems. Below you will find a short description of these systems:

- **AVAM: Information system for public employment services**
The regional employment centres (RAVs) use this information system to advise jobseekers and to help them find work.
- **Job-Room: Access platform for electronic services (eServices) and platform for public employment service (Job-Room)**
Jobseekers can use this information system to search for vacancies, and employers can use it to search for suitable candidates. In addition, other services (eServices) are available to users in a protected area. This information system is accessible via www.job-room.ch.
- **ASAL: Information system for payment of unemployment insurance benefits**
The unemployment funds use this information system to pay unemployment benefits.
- **LAMDA: Information system for labour market data analysis**
This information system collects statistics on the Swiss labour market (e.g. the unemployment rate) and performance indicators for the cantonal enforcement authorities. The data contained in this system are only passed on in anonymised or pseudonymised form. The data cannot therefore be attributed to a data subject.

To whom can the data be passed on?

The data in the information systems can be passed on to other authorities under certain conditions. Personal data can therefore be passed on to research institutions on a one-time basis provided the data subjects have given their consent in writing.

No consent is required for purely statistical, anonymised or pseudonymised data, or if there is an overriding public interest in disclosure. Likewise, no consent is required for surveys and research projects that are conducted on behalf of SECO.

What are my rights?

Jobseekers have the right to be informed about the use of their data free of charge and in a clear and readily understandable form.

During a specific timeframe for benefit eligibility, insured persons can also request that data stored about them are rectified or amended.

Stored data must be retained for five years from the last time they were processed. Data that do not have to be stored for statistical purposes are subsequently deleted.

Whom can I contact?

Jobseekers can contact the RAV if data related to RAV counselling or employment services are processed. Those who are registered with the Unemployment Insurance can contact their unemployment insurance fund if data on unemployment benefits are affected.

Those who are no longer registered with the Unemployment Insurance and would like information on their stored data, can contact SECO at the following address:

State Secretariat for Economic Affairs (SECO)
Labour Market and Unemployment Insurance
Holzikofenweg 36, 3003 Bern

Further information

Detailed information and references to the legal bases can be found at www.work.swiss under the section 'Unemployed - what do I do?'